

Terms & Conditions

06/09/2018

1.MINIUM AGE

We cannot accept children under the age of four to any of our Holiday camps for half days. We cannot accept children under the age of five to any of our Holiday camps for full days. If a child is suspected to not meet the above, we reserve the right to request proof of age. We also reserve the right to refuse entry and/or ask the child/children to be collected immediately, no refund/credit will be available.

2.PAYMENT

In2Sport are a payment upfront booking service. It is the parent's responsibility to make sure they request payment from their Bank/ Childcare voucher / Tax Credit Provider as soon as the booking is made. You may be required to provide proof of the requested payment where necessary.

Booking completion confirms your acceptance of the Terms and conditions. The named person on the booking confirmation accepts the booking conditions on behalf of all on the booking form.

3.LOST PROPERTY

Please ensure that children do not bring valuable toys and/or belongings with them as we cannot be held responsible if they go missing or are broken. We cannot guarantee the return of lost property but will endeavour to return items on request that we are able to identify. In2Sport will keep lost property for a period of two weeks at their office at 4 Enterprise Court. If it is left unclaimed after this period has expired, In2Sport will distribute the lost property to local charities.

4.PHOTOGRAPHY / VIDEOGRAPHY

From time to time we take photographs and videos at our venues which may be used for marketing and promotional purposes. If you do not wish for your child to be included in any photographs or videos we must be informed in writing before commencement of your booking. When booking Holiday Camps, you will have options to consent or refuse to allow your child to be photographed or filmed via a tick box on the online booking form.

5.EARLY ARRIVAL & LATE COLLECTION POLICY/FEES

Your arrival time must not be before your selected booking start time. This will result in refusal of entry due to insurance purposes. If an earlier booking slot available, then you are required to call the main office to change the booking and pay for extra time, before entry will be permitted.

In2Sport reserve the right to charge a fee for late collection of any children. If a child is collected after the allocated collection time identified on the booking, the parent/guardian will be subject to a late charge of £5 after 10 minutes have elapsed.

6.RATIOS/AGE GROUPS

In2Sport ratio of staff to children is set at 1:16 After school & Weekend Clubs, 1:12 Holiday Camps.

We always endeavour to group children within their relevant age groups, however due to numbers this may sometimes not be possible.

7.INSURANCE

All children in our care are covered by our Public Liability Insurance.

8.EXCLUSION

In2Sport reserves the right to exclude or refuse any person without notice, if we consider that their presence compromises the good atmosphere of the club. Transport home will be the responsibility of the parent and no refund/credit will be available.

9.PROGRAMME CHANGES

In2Sport reserves the right to amend its services and activity programme, content, times, dates and venue in the event of unsuitable weather conditions and any other operational faults that may arise from time to time, without refund or compensation to the customer.

10.POLICIES AND PROCEDURES

Copies of In2Sport policies and procedures are available at the activity venue or will be sent to parents on request.

11.ENFORCED VENUE CLOSURE

If any In2Sport club is forced to close due to the compulsory closure of its premises by order of a competent authority (e.g. School, Local Authority, Environmental Health etc), due to bad weather (e.g. Snow, Ice, Flood etc), outbreak of a human infectious or contagious condition (e.g. Influenza, Meningitis), Industrial Action (teaching strike etc) or for any other reason, customers will still be liable for any fees due/paid, during the entire period of closure.